



Drug and Alcohol Services Important Phone Numbers

Linkage to service:

PA Get Help Now: 1-800-662-HELP (4357)
apps.ddap.pa.gov/GetHelpNow

After-hours access to drug and alcohol
services: 1-800-553-7499
(Community Care Behavioral Health)

Non-emergency drug and alcohol questions:
412-350-3328,
TTY/TDD 412-350-3467
(8:00 a.m. to 4:30 p.m.)

Comprehensive 24/7 crisis service for
individuals and families whose identified
crisis relates to substance abuse:
1-888-796-8226
(The resolve Crisis Network Engagement Center)

Warmline for emotional support from peers:
1-866-661-WARM (9276)

D&A resources:

Overdose Free PA: overdosefreepa.pitt.edu

DHS IS

responsible for providing and administering publicly funded services to Allegheny County residents.

DHS PRINCIPLES

All services will be

- high quality, comprehensive, and accessible.
- individualized and designed to be respectful of the unique cultural characteristics of each individual and/or community
- integrated and offered through a team approach that recognizes the capacity of individuals and families to identify their own strengths, needs, and goals; create relationships with natural supports; and take steps necessary to accomplish these goals.



Office of Behavioral Health

Rich Fitzgerald

ALLEGHENY COUNTY EXECUTIVE

Erin Dalton

DIRECTOR, DEPARTMENT OF
HUMAN SERVICES

Phone: 412-350-3328

Fax: 412-350-3880

alleghenycounty.us/dhs/substanceabuse.aspx

Human Services Building
One Smithfield Street, Suite 300
Pittsburgh, PA 15222-2221

The Allegheny County Department of Human Services does not discriminate against anyone on the basis of a protected class including: race; color; religion; national origin; ancestry or place of birth; sex; gender identity or expression; sexual orientation; disability; marital status; familial status; age (40 and older); use of guide or support animal because of blindness, deafness, or physical disability.

DHS funding information is available at www.alleghenycounty.us/dhs/funding.aspx
Produced by the DHS Office of Equity and Engagement 7/2021



Office of Behavioral Health

Bureau of Drug
and Alcohol Services

Drug & Alcohol Services



Responding effectively to needs
and empowering people in
treatment and recovery to live
successfully in their community.

**ALLEGHENY COUNTY
DEPARTMENT OF
HUMAN SERVICES**

alleghenycounty.us/dhs





Drug and Alcohol Treatment Services

A variety of community-based drug and alcohol out-patient treatment, residential and hospital- and nonhospital-based services are available to eligible Allegheny County residents. These services include, but are not limited to: screening and assessment, specialized professional medical consultation, physical examinations, psychiatric evaluations, lab tests (such as HIV and TB testing), treatment planning, methadone maintenance, therapy (individual, group and family) and aftercare planning and follow-up.

Some programs are specifically designed for women*, women with children, pregnant women, pregnant women with children, intravenous drug users, members of the LGBTQ2SI community, individuals with HIV, and adolescents. Providers serving priority populations offer immediate assessment and admission to treatment in the following order: pregnant injection-drug users, pregnant substance abusers, injection-drug users, then all others.

** Providers that serve women provide preference to pregnant women.*

Outpatient Treatment Services

A variety of community-based drug and alcohol out-patient treatment services such as partial hospital-based services (a minimum of 10 hours of treatment a week over the course of at least three days), intensive out-patient services (five to nine-and-one-half hours of treatment a week) and out-patient services (one to four-and-one-half hours of treatment a week) are available.

Clients at these levels of treatment will receive additional assistance in accessing services for vocational assessment, job readiness and placement, GED preparation and testing, literacy and basic education tutoring, parenting skills, legal, medical and dental care, general health education, budgeting, credit restoration, housing assistance, income support, and social activities.

Detoxification Services

Detoxification services for people struggling with addiction include: evaluation, elimination of the addictive substance or the dependency factors from the system—while keeping the health risks from substance withdrawal to a minimum, and support and efforts to motivate people to seek on-going treatment.

Residential Services

A variety of 24-hour residential programs, with various levels of structure, professional support, and access to other specialized services (e.g., medical care), are available to assist people in their recovery. Services may be short- or long-term and range from intensive treatment to life skills acquisition and integration.



Intervention and Other Treatment-related Services

Case Management/Service Coordination

Individuals in treatment for drug and alcohol abuse or addiction often are involved with a number of systems (for example, education, physical health, insurance, government, juvenile justice, or criminal justice) that must be coordinated to achieve best results.

Case management/service coordination helps people access the needed systems and ensures that the providers of service function in a coordinated manner.

Recovery Supports

Non-clinical services that assist individuals and families to recover from substance use disorders. These services complement the focus of treatment, outreach, engagement and other strategies and interventions to assist people in recovery in gaining the skills and resources needed to initiate, maintain, and sustain long-term recovery.

Prevention Services

Informational and educational programs on the dangers of substance use and abuse, as well as services to help individuals who have use and/or abuse concerns, are offered in the schools and community.