



Allegheny Link



# Affordable Housing Resources

**Phone:** 1-866-730-2368

**E-mail:** [alleghenylink@alleghenycounty.us](mailto:alleghenylink@alleghenycounty.us)

**Office Address:**

One Smithfield Street  
Pittsburgh, PA 15222

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# Housing Authorities in Allegheny County

## Allegheny County Housing Authority

[www.achsng.com](http://www.achsng.com)

**ACHA Central Office:** 301 Chartiers Avenue, McKees Rocks, PA 15136

Phone: 412-355-8940

TDD: 412-402-2671

**HCVP Satellite Office:** 500 Amity Street Homestead, PA 15120

Email: [s8tenants@achsng.com](mailto:s8tenants@achsng.com)

Documents can be dropped off at the central office M-F 8AM to 4PM or the satellite office M-F 7:45AM to 3:15PM. Application is available online at: <https://www.achsng.com/applyLIPH.aspx>. For more information on housing waiting lists and Section 8 waiting lists please visit ACHA's website above.

## Housing Authority of the City of Pittsburgh

[www.hacp.org](http://www.hacp.org)

412 Boulevard of the Allies, Pittsburgh, PA 15219 (Drop box for documents on site)

**Occupancy Department:** 412-456-5030 (Occupancy Department)

Email: [occupancy@hacp.org](mailto:occupancy@hacp.org)

**Housing Choice Voucher Program (Section 8):** 412-456-5090

Email: [housingchoicevouchers@hacp.org](mailto:housingchoicevouchers@hacp.org)

**Disability Compliance Office:** 412-456-5282

Email: [ra@hacp.org](mailto:ra@hacp.org)

To apply for low-income public housing a pre-application must be submitted: <https://hacp.org/app/uploads/2021/08/LIPH-Pre-Application-effective-8-16-2021-Final-revised-8-19-21-B1.pdf>

The pre-application for units for those age 62+ can be accessed at this link: <https://hacp.myhousing.com/>. To check your waiting list status via an automated phone system which is available 24/7 call 412-520-3848.

## McKeesport Housing Authority

[www.mckha.org](http://www.mckha.org)

2901 Brownlee Avenue, 2nd Floor McKeesport, PA 15132

Phone: 412-673-6942

Applications are available to print online at: <https://www.mckha.org/wp-content/uploads/2022/02/MHA-Public-Housing-Application.pdf>. For more information on waiting lists and specific properties accepting applications please visit MCKHA's website above.

# Search for Other Affordable & Subsidized Housing

## PA Housing Search

[www.pahousingsearch.com](http://www.pahousingsearch.com)

- Select “Find Rentals” or “For Sale” then Select an area (county or city)
- Narrow down a housing search by using the “Basic,” “Advanced,” or “Accessible” searchable features.
- Review list of affordable, market-rate, age-restricted and accessible rental housing.
- Detailed listings include pictures, maps, eligibility requirements (if applicable), and information about nearby amenities such as hospitals and schools.
- Use helpful tools including an affordability calculator, rental checklist, and information about renters’ rights and responsibilities.

Don’t have internet access? Contact the Bilingual Call Center, Mon. through Fri., 9:00 AM to 8:00 PM. 1-877-428-8844; TTY: 7-1-1.

## Housing and Urban Development (Hud)

[www.hud.gov](http://www.hud.gov)

- Select “What We Do,” under “Rental Assistance” select “Search for an Apartment”
- Search for city or address or click around the map to view available properties

## Other Resources for Housing Options

Craig’s List	<a href="http://www.pittsburgh.craigslist.org">www.pittsburgh.craigslist.org</a>
Go Section 8	<a href="http://www.gosection8.com">www.gosection8.com</a>
Pittsburgh Pennysaver	<a href="http://www.pittsburghpennysaver.com">www.pittsburghpennysaver.com</a>
Pittsburgh Post-Gazette	<a href="http://www.classmart.post-gazette.com">www.classmart.post-gazette.com</a>
Facebook Marketplace	<a href="http://www.facebook.com/marketplace/pittsburgh/">www.facebook.com/marketplace/pittsburgh/</a>
Show Me the Rent	<a href="http://www.showmethere.com">www.showmethere.com</a>
Trulia	<a href="http://www.trulia.com">www.trulia.com</a>
Zillow	<a href="http://www.zillow.com">www.zillow.com</a>
hotpads	<a href="http://www.hotpads.com">www.hotpads.com</a>

*Please be aware of the potential for misinformation or scams on the internet. Allegheny County DHS and the Allegheny Link is not responsible for any risk of injury or loss of any kind relating to the information on the websites provided.*

## Additional Resources for Housing Search Information:

Housing Navigator Unit for Tenants

<https://connect.alleghenycounty.us/housing-shelter/rent-and-utility-resources/>

# Rental Tracking Sheet

Date of Contact	Contact Information of Property Manager or Landlord	Address of Rental Unit	Rent Amount	Deposit	Utility Costs	Date Unit is Available	Actions Taken:

*It is extremely important to keep a record of the properties to which you apply. You can then update the properties if any of your information changes such as your phone number, mailing address, income info, household make-up, etc.*

## The following items are commonly required to apply for affordable housing opportunities

- Birth Certificates for All Family Members
- Social Security Cards for All Family Members
- Driver's License or other Photo ID for All Members 18 Years of Age or Older
- Sources of Income
- Employment History
- Bank Name and Address (Type of Account: Savings, Checking, or other Account)
- Current and Previous Landlord Names and Addresses

*\*Some management companies may require additional documents*

## Potential questions to ask a landlord before signing a lease

- What utilities am I responsible for? What utilities is the landlord paying?
- Where and how do I pay the rent? Do I receive receipts for rent paid?
- Who do I contact if there is a maintenance emergency?
- Appliances: Who is responsible for repairs? Replacement?
- Does the lease extend month-to-month after the fixed term (usually one year) or does it renew?
- What is your guest policy?
- What your pet policy?

## Legal Assistance & Mediation Regarding Housing Issues

### Neighborhood Legal Services Association

[www.nlsa.us](http://www.nlsa.us)

928 Penn Avenue Pittsburgh, PA 15222

412-255-6700 or 1-866-761-6572

Office Hours: Monday - Thursday 9A - 12P & 1P-3P / By Phone: Monday - Thursday 9A - 12P

### Fair Housing Partnership

<https://fhp.org>

2840 Liberty Avenue, Suite 205 Pittsburgh, PA 15222

412-391-2535

Monday – Friday 9A – 5P

### Just Mediation PGH

<https://www.justmediationpgh.org/>

Request mediation online at the website above.

412-228-0730

Email: [info@justmediationpgh.org](mailto:info@justmediationpgh.org)

# Where to Find Furniture and Household Items

## Appliance Warehouse

[www.appliancewarehouse.com](http://www.appliancewarehouse.com)

20 S. 6th Street, Pittsburgh, PA 15203

412-381-8800

Monday – Saturday 9A – 5P

Email: [info@appliancewarehouse.com](mailto:info@appliancewarehouse.com)

## The Blessing Board

[www.blessingboard.org](http://www.blessingboard.org)

Shaler Plaza Location

880 Butler Street, Suite 1A Pittsburgh, PA

15223

412-426-9107

West Mifflin Location

1200 Lebanon Road West Mifflin, PA 15122

For appointments reach out to

[appointments@theblessingboard.org](mailto:appointments@theblessingboard.org)

## Construction Junction

<https://www.cjreuse.org/>

214 N. Lexington Street, Pittsburgh, PA

15208, 412-243-5025 ext. 10

[customerservice@cjreuse.org](mailto:customerservice@cjreuse.org)

Monday - Saturday 9A - 5P, Sunday 10A - 5P

## East End Community Thrift Shop ("Thrifty")

[www.thomasmertoncenter.org/thrifty](http://www.thomasmertoncenter.org/thrifty)

5123 Penn Avenue, Pittsburgh, PA 15224

412-361-6010

Tuesday - Thursday 10A - 3P

Friday 10A - 3:30P

Saturday 12P - 3P

## Free Store 15104 & Wilkinsburg

[www.freestore15104.org](http://www.freestore15104.org)

420 Braddock Avenue, Braddock, PA 15104

Email: [freestore15104@gmail.com](mailto:freestore15104@gmail.com)

Tuesday & Thursday 11A – 1P

Saturday 10A - 12P

619 Penn Avenue, Wilkinsburg, PA 15221

[www.freestorewilkinsburg.org](http://www.freestorewilkinsburg.org)

Email: [freestorewilkinsburg@gmail.com](mailto:freestorewilkinsburg@gmail.com)

412-436-9836

Saturdays 10A - 2P

## Goodwill Thrift Stores

[https://www.goodwillswpa.org/goodwill-](https://www.goodwillswpa.org/goodwill-stores)

[stores](https://www.goodwillswpa.org/goodwill-stores)

Please see website for store locations.

## Off the Floor Pittsburgh

[www.offthefloorpgh.org](http://www.offthefloorpgh.org)

901 Allegheny Avenue, Pittsburgh, PA 15233

412-926-5053

Email: [info@offthefloor.org](mailto:info@offthefloor.org)

*Off the Floor Pittsburgh does not accept direct referrals from individuals in need. If you are in need of furniture assistance, please reach out to any agencies you are working with to inquire if they are a Referral Partner or call 2-1-1. The Allegheny Link is not a referral partner with this agency.*

## Red, White & Blue Thrift Store

[http://redwhiteandbluethriftstore.com/](http://redwhiteandbluethriftstore.com/pittsburgh-pa1/)

[pittsburgh-pa1/](http://redwhiteandbluethriftstore.com/pittsburgh-pa1/)

890 Saw Mill Run Blvd Pittsburgh, PA 15226

412-381-1060

Monday – Saturday 9A – 6P

## The Salvation Army Family Thrift Store

[www.wpa.salvationarmy.org](http://www.wpa.salvationarmy.org)

855 E Carson Street, Pittsburgh, PA 15203

412-481-7900

Monday – Saturday 9A – 6P

## **The Salvation Army Family Thrift Store**

[www.wpa.salvationarmy.org](http://www.wpa.salvationarmy.org)

6150 Mountain View Drive West Mifflin, PA 15122

412-466-0215

Monday – Saturday 9A – 6P

## **St. Vincent DePaul Society**

[www.svdppitt.org](http://www.svdppitt.org)

**Coraopolis:** 412-321-1071 ext.7

415 Chess Street, Coraopolis, PA 15108

Monday - Friday 9A - 7P, Saturday 9A - 8P

**Butler:** 724-287-8682

226 Greater Butler Mart, Butler PA, 16001

Monday-Saturday 9A-7P

**Monroeville:** 412-321-1071 ext. 5

1730 Golden Mile Highway, Monroeville, PA 15146

Monday-Friday 9A-7P, Saturday 9A-6P

**Castle Shannon:** 412-321-1071 ext. 6

3423 Library Road, Pittsburgh, PA 15234

Monday- Wed 10A-6:30p, Fri- Sat 10A – 6:30P, Thursday 10A-8P

**Penn Hills:** 412-321-1071 ext. 6

10736 Frankstown Road, Pittsburgh, PA 15235

Monday-Saturday 9A-5P

## **Online Resources**

[www.craigslist.com](http://www.craigslist.com)

[www.freecycle.org](http://www.freecycle.org)

## **General Financial Assistance Agencies**

### **Catholic Charities**

412-456-6999

[www.ccpgh.org](http://www.ccpgh.org), Select “Services”

Catholic Charities cannot assist with rental assistance of any kind.

### **Salvation Army**

412-446-1500

<https://easternusa.salvationarmy.org/western-pennsylvania/>, Select “How We Help”

### **Pittsburgh Presbytery Lazarus Fund**

412-697-7390

[www.pghpresbytery.org](http://www.pghpresbytery.org), Select “Justice Ministries”

## **North Hills Community Outreach**

412-487-6316(Main) opt. 1 x 3111

Email: [help@nhco.org](mailto:help@nhco.org)

[www.nhco.org](http://www.nhco.org), Select “Services”

(North Hills Residents Only)

Contact the office closest to you for assistance

## **Allegheny Valley Association**

(Allegheny Valley Residents Only)

724-226-0606 x 10

[www.avaoc.org](http://www.avaoc.org)

## **PA Department of Human Services** *(Formerly Department of Public Welfare)* **Emergency Assistance Fund**

412-565-2146

Must currently receive assistance from PA DHS (DPW) Examples: SNAP, Medical Assistance, TANF, etc. If you are in need of DPW Benefits, please apply at [www.compass.state.pa.us](http://www.compass.state.pa.us) or visit your local PA Department of Human Services (Formerly DPW) Office

# **Utility Company Information**

## **Customer Assistance Programs**

Most utility companies have Customer Assistance (CAP) or Customer Assistance Referral and Evaluation Services (CARES) programs that will assist low-income or otherwise needy households with either temporary or long-term reduction in budget payments. Contact your utility company for information:

**ALCOSAN:** 1-888-282-6816

**Peoples Gas:** 1-800-400-WARM (9276)

**Duquesne Light Company:** 1-888-393-7600

**Columbia:** 1-800-537-7431

**Peoples TWP:** 1-800-222-5101

**First Energy: Met-Ed and Penelec:** 1-800-545-7741

**First Energy: Penn Power:** 1-800-720-3600

**First Energy: West Penn Power:** 1-800-686-0021

**PA American Water:** 1-888-282-6816

**Pittsburgh Water & Sewer Authority:** 1-866-762-2348

## **Dollar Energy Fund**

[www.dollarenergy.org](http://www.dollarenergy.org)

1-888-282-6816

The Dollar Energy Fund provides cash assistance to utility customers to help them pay their utility bills. Hardship funds provide assistance grants to customers who “fall through the cracks” of other financial assistance programs, or to those who still have a critical need for



assistance after other resources have been exhausted. The fund makes payments directly to companies on behalf of eligible customers.

### **Low-Income Home Energy Assistance Program (LIHEAP)**

<https://www.dhs.pa.gov/Services/Assistance/Pages/LIHEAP.aspx>

1-877-395-8930

Income-eligible households can apply for an energy assistance grants. The program is based on income and number in a household. LIHEAP Provides cash assistance to help utility customers pay residential energy bills. The program normally opens around November each year.

Low-Income Water Assistance Program (LIWAP)

<https://www.dhs.pa.gov/Services/Assistance/Pages/LIHWAP.aspx>

LIWAP is a temporary emergency program to help low-income families pay overdue water bills.

Apply online at: [www.compass.state.pa.us](http://www.compass.state.pa.us) or request an application by calling the Statewide LIHEAP Hotline 1-866-857-7095 or TDD 1-800-451-5886. Applications are also available at your local county assistance offices.

### **PA Public Utility Commission (PUC)**

<https://www.puc.pa.gov/>

1-800-692-7380

The PUC regulates the many essential utility services that residents and business rely on every day. The PUC works to ensure safe and reliable utilities at reasonable rates. For most concerns with a PUC-regulated utility, you must contact the utility before you file a complaint through the PUC. If you have a problem with a utility and have already contacted the utility, filing a complaint is the next step. Two types of complaints can be filed with the PUC—informal or formal. Common informal complaints include residential billing issues, service quality and payment arrangement requests. Common formal complaints include rate protests. The PUC recommend that you use the informal complaint process first, since many issues are resolved sooner through this simpler process.

### **Pennsylvania Utility Law Project (PULP)**

[www.rhls.org](http://www.rhls.org)

Select “Utilities”

1-844-645-2500

Email: [utilityhotline@pautilitylawproject.org](mailto:utilityhotline@pautilitylawproject.org)

PULP provides information, assistance, and advice about residential utility and energy matters affecting low-income consumers. PULP’s mission is to assist PA’s low-income residential utility & energy consumers connect to and maintain affordable utility and energy services within their homes.